

Annex 2 - Evaluation matrix

| CRITERION | KEY EVALUATION QUESTIONS | SUB-QUESTIONS | INDICATORS | SOURCE OF DATA | DATA COLLECTION TOOLS |
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| Relevance | Do the project's expected outcomes remain valid as originally planned? | Did the project design continue to respond well to the current dynamics in Identity Management in Kenya? | Perceptions from project stakeholders supporting. Project response well to the GoK policies, IOM policies, community needs. | NRB Management/ Project stakeholders (IOM) Policy papers, community members, Needs assessment | Document review/Interview Document review/Interview |
| | Were the project activities and outputs consistent with the intended outcomes and objective? | Were the planned activities and outputs well designed to achieve the outcomes? | Training content remain valid and respond to the current dynamics. | NRB Management, officers | Document review/Interview |
| | | | Needs assessment was representative and the project activities responded to the results of the assessment. | NRB Management/ Project stakeholders (IOM) | Document review/Interview |
| | | | Designed community awareness materials were sufficient to respond to needs of the community (ability and willingness). Activities and output have cause-effect linkage. | NRB Management/ Project stakeholders (IOM, community) Document review | Document review/Interview Document review/Interview |
| | Would any other activities have been more useful in achieving the outcomes? | No reported more useful activities. List of additional activities suggested. | NRB Management/ Project stakeholders (IOM) | Interview | |
| | | | Project response well to the GoK policies. | Policy papers, Needs assessment | Document review/Interview |
| | To what extent has the project addressed migration challenges and supported GoK development plans and strategies? | Were the planned activities and outputs well designed with GoK development plans? | Project response well to the GoK policies. | Policy papers, Needs assessment | Document review/Interview |
| | To what extent did the project incorporate IOM cross-cutting issues on: i) gender mainstreaming? | How were needs of boys and girls, men and women addressed in the design and implementation of the project? | Extent to which gender was considered in project design and implementation. | Project reports & Project stakeholders and beneficiaries | Desk review/ Interview |
| To what extent did the project incorporate IOM cross-cutting issues on ii) rights-based approach | Was project aligned with IOM Rights-based approach to programming? What parts could be strengthened? | Project was aligned with the guideline. Suggestions of areas of improvement. | IOM guideline Project stakeholders (IOM) | Desk review Interview | |
| Effectiveness | To what extent has the project achieved the intended results? | Was the needs assessment conducted, report created | Existence & distribution of the needs assessment report to relevant stakeholders (list). | Assessment report & Project stakeholders | Desk review/ Interview |

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| | | and distributed to relevant agencies? | Quality and comprehensiveness of the NA report is validated by stakeholders. | NRB Management/ Project stakeholders (IOM) | Interview | |
| | | Were ToT's and trainings conducted, leading to improved knowledge and skills on identity management? | Officials trained demonstrate improved skills and knowledge. Skills and knowledge were cascaded to benefit others. | Survey report + project stakeholders Project stakeholders | Desk review/ Interview Interview | |
| | | Were Public awareness campaigns and materials produced, delivered and target counties reached? | Materials and activities conducted as planned. The extent awareness improved through the activities. | Project reports Survey report + project stakeholders | Desk review Desk review/ Interview | |
| | | Did the project reach the intended beneficiaries? | The extent beneficiaries reached. | Project reports / project stakeholders | Desk review / Interview | |
| | To what extent has the project enhanced: a) Effective management of civil registration of Kenyan citizens, issuance of secure ID documents and prevention of illegal registration | | What changes the project brought about? | ToT participants cascaded their skills and knowledge. | ToT Participants, other stakeholders | Interview |
| | | | What is the most significant change? | Needs assessment has been utilized in resource mobilization and informed programming. | NRB Management | Interview |
| | | | What additional contributions would be needed to achieve the outcome? | Trained officials applied new skills and knowledge in the performance of their functions. Evidence in improved expected medium-term changes i) Issuance of secure ID documents, ii) Prevention of fraudulent registration and iii) Implementation of international standards in identity management. | Trained officers, other stakeholders NRB Management, other stakeholders | Interview Interview |
| | | | | Evidence in improved expected MID- TO LONGER TERM CHANGES 1) Bridging the gaps in institutional staff capacities; 2) Efficient processes to serve the public in accessing secure ID documents; 3) Security of identity data and identity management chains; 4) Ownership of the Identity Management Chain (for GoK) and 5) Frameworks and forums for stakeholder coordination in identity management. | NRB Management, other stakeholders | Interview |
| To what extent has the project enhanced: b) increased ability and willingness to acquire | | What changes the project brought about? | Communities continue to acquire and promote importance of IDs. | NRB registers + Community members | Document review and FGD/ Interview | |

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| | relevant ID documents among target population | What is the most significant change? What additional contributions would be needed to achieve the outcome? | The extent a) willingness, b) abilities improved through the activities. Suggestions of areas of contribution. | NRB registers + Community members Project stakeholders | Document review and FGD/ Interview Document review and FGD/ Interview |
| | What were the key factors influencing the achievement of the project's expected outcomes | Which internal and external factors influenced the project outcomes? | Perceptions on internal and external factors identified | Project stakeholders | Document review and FGD/ Interview |
| Efficiency | Extent of the project's use of resources as planned versus the actual status? | To what extent were project activities implemented within planned budgets / human resources? | Adherence to financial plans | Project reports & Project stakeholders | Document review/ Interview with stakeholders |
| | | To what extent were activities implemented as scheduled? | Adherence to project plan | Project reports | Document review |
| | Extent of the project's leveraging and complementing interventions with other initiatives? | Could project utilize complementing interventions? | Other interventions | Project stakeholders | Interview |
| Sustainability | To what extent IOM KCO project enhanced structures, policies, resources and processes in place to ensure that benefits are maintained once external project support ceases? | How project benefits are utilized and maintained? | Plans to utilize project benefits | Project stakeholders | Interview |
| | How engaged were the main stakeholders throughout the development and implementation of the project? | To what extent were stakeholders involved in the project? | Positive perceptions from project stakeholders. | Project stakeholders | Interview with stakeholders |
| Impact | Based on stakeholders' feedback, what impact (positive and/or negative, intended or unintended) did the project have on its' beneficiaries and relevant stakeholders? | What positive impact the project brought about? | Perceptions from project stakeholders and beneficiaries | Project stakeholders | Interview |
| | | What negative impact the project brought about? | Perceptions from project stakeholders and beneficiaries | Project stakeholders | Interview |
| | | Were they intended or unintended? | Perceptions from project stakeholders and beneficiaries | Project stakeholders | Interview |
| | | What other actors are contributing to these changes? | Perceptions from project stakeholders and beneficiaries | Project stakeholders | Interview |

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| | What observed changes in attitudes, capacities and institutions etc. have occurred as a result of the project? Is the impact attributable to the project activities, or are they from external factors or from both? | What was the role of the project and IOM? | Perceptions from project stakeholders and beneficiaries | Project stakeholders | Interview |
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